

Mitel Phone Manager – CRM Integration

Release 5.1 CRM Integration

APPLICATION	VERSIONS	SCREEN POP	CALENDAR SYNC	CALL HISTORY
OUTLOOK PLUGINS				
Microsoft® Outlook®	2010, 2013, 2016	•	•	•
Microsoft Office 365™	N/A	•	•	•
PROFESSIONAL PLUGINS				
Goldmine	2015.1, 2016.1, 2017.1	•	•	•
Maximizer	2015 (v13.0) Desktop Client	•		•
Microsoft® Dynamics CRM	2011, 2013, 2015, 2016	•	•	•
Microsoft® Dynamics NAV Classic Client	4.0 SP2, 5.0 and 6.0 (2009)	•		
Microsoft® Dynamics NAV Role Tailored Client	7.0, 8.0, 9.0, 10.0	•		
Microsoft® Dynamics NAV Web Client	7.0, 8.0, 9.0, 10.0	•		
Microsoft Internet Explorer	9, 10, 11	•		
Microsoft Office 365™	N/A	•	•	•
Microsoft® Outlook®	2010, 2013, 2016	•	•	•
Netsuite	2014.1	•	•	•
Sage CRM	5.7-7.0, 7.1, 7.2 Note: Sage CRM Essentials Edition (Cloud) is not supported	•		
Salesforce	Professional, Enterprise, Performance (Group and Contact Manager versions not supported)	•		•
SalesLogix	7.0 – 7.5 SP2, 8.1	•	•	•
Swiftpage Act!	15 (2013), 16 (2014), 17 (2015), 18 (2016), v19 (2017)	•	•	•
SugarCRM	6.4 – 7.9 (on-premise & cloud)	•		•
Tigerpaw CRM	14.1.20, 16.1.07	•	•	•
ZenDesk	N/A	•		
Zoho CRM	Version 2014	•		•